

Membership Application Process

To apply for a membership with Incrediplex the following criteria must be met:

1. To apply for a membership the primary account holder must be 18 or older. If the applicant is under 18 the individual is considered a minor, and a parent or guardian who resides with the minor will be considered the primary account holder. The minor will be added to the account under a "Couples Membership" or "Family Membership."
2. Only two applicants the age 25 and older are allowed on the same membership account.
3. Any applicant 18 or over has to submit photo identification with their proof of address. For those applying for a "Couples Membership" or "Family Membership," the primary account holder along with their partner or spouse must present documentation that both applicants reside in the same household.
 - a. Applicants must present *either*:
 - Driver's license with current address *OR*
 - Photo identification along with a document for proof of address.
 1. Accepted documents include:
 - a. Bank statements, utility bill, credit card bill, or pay stub.
 - b. Any government issued ID including driver's license with current address, military issued ID, work ID, passport, drivers permit or school issued ID.
4. Enrollment fee has to be paid with first month's membership fees.
5. Monthly membership fees will automatically be charged to a debit or credit card on the 1st calendar day of each month. The credit card holders name must be the primary or secondary account holder.
6. The membership application approval process can take up to 3-5 business days once the necessary documentation has been submitted. Until the application is approved the guest(s) must pay a day pass to access the facility. Once the application has been approved, the Fitness Coordinator will contact the applicant by phone or e-mail to notify them that their account is active. Once active a membership card for that account will be issued.
7. It is the member's responsibility to pick up their membership card. At the time the card is picked up, a picture of all of those listed on the account will be taken.
8. To cancel a membership a formal written notice must be submitted to the facility. The membership account will be cancelled on the 1st of the next calendar month.

For further questions regarding our application process please contact our Fitness Coordinator at 317-823-9555 ext. 26, or by e-mail at fitness@incrediplex.com

